



# Examinations Policy 2022 – 2023



مدرسة جيمس متروبول  
GEMS Metropole School  
MOTOR CITY

<b>Approved by:</b>	<b>Mr. Naveed Iqbal</b>
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## Purpose & Aim

The purpose of this policy is to ensure the planning and management of exams is conducted efficiently and in the best interests of candidates. The aim is to ensure the operation of an efficient exams system with clear guidelines for all relevant staff.

### Responsibilities: The Head of Centre

- Is the most senior operational officer in the organisation.
- Has overall responsibility for the school as an exam centre and advises Examinations Officer on appeals and re-marks.
- Is responsible for overseeing the reporting all suspected or actual incidents of malpractice - refer to the JCQ document suspected malpractice in examinations and assessments.

### Responsibilities: Examinations Officer

- Manages the administration of internal exams and external exams.
- Advises the Senior Leadership Team (SLT), subject and class teachers, and other relevant support staff on annual exams timetables and procedures as set by the various awarding bodies.
- Oversees the production and distribution, to all centre staff and candidates, of an annual calendar for all exams in which candidates will be involved and communicates regularly with staff concerning imminent deadlines.
- Ensures that candidates and their parents are informed of and understand those aspects of the exams timetable that will affect them.
- Checks with teaching staff that the necessary coursework and/or controlled assessments are completed on time and in accordance with JCQ guidelines.
- Maintains systems and processes to support the timely entry of candidates for their exams.
- Receives checks and stores securely all exam papers and completed scripts and ensures that scripts are dispatched as per the guidelines.
- Administers access arrangements and makes applications for special consideration following the regulations in the JCQ publication A guide to the special consideration process.
- Manages exam timetable clashes.
- Accounts for income and expenditures relating to all exam costs/charges.
- Line manages the senior exams invigilator in organising the recruitment, training, and monitoring of a team of exams invigilators responsible for the conduct of exams.
- Ensures candidates' coursework / controlled assessment marks are submitted, and any other material required by the appropriate awarding bodies correctly and on schedule.
- Tracks, dispatches, and stores returned coursework / controlled assessments.
- Arranges for dissemination of exam results and certificates to candidates and forwards, in consultation with the SLT, any post results service requests.
- Is responsible for reporting all suspected or actual incidents of malpractice - refer to the JCQ document suspected malpractice in examinations and assessments.



## Responsibilities: Heads of Departments

- Guidance and pastoral oversight of candidates who are unsure about exams entries or amendments to entries.
- Approving candidate entries and/or making informed decisions to withdraw candidates where they are unable to demonstrate minimum academic standards in mock examinations/ submitted coursework/ continuous assessment/ overall subject performance.
- Accurate completion of entry and all other mark sheets and adherence to deadlines as set by the Examination Officer.
- Accurate completion of coursework / controlled assessment mark sheets and declaration sheets.

## Responsibilities: Teachers

- Supplying information on entries, coursework and controlled assessments as required by the Head of Department and/or Examination Officer.

## Responsibilities: SENDCo

- Identification and testing of candidates' requirements for access arrangements and notifying the Examination Officer in good time so that they are able to put in place exam day arrangements.
- Process any necessary applications in order to gain approval (if required).
- Working with the Examination Officer to provide the access arrangements required by candidates in exams rooms.

## Responsibilities: Senior invigilator/invigilators

- Assisting the Examination Officer in the efficient running of exams according to JCQ regulations.
- Collection of exam papers and other material from the exam office before the start of the exam.
- Collection of all exam papers in the correct order at the end of the exam and ensuring their return to the exam office.

## Responsibilities: Candidates

- Checking their exam entries.
- Ensuring all relevant exam fees are paid to the finance department before the deadline set by Examinations Officer.
- Understanding coursework/controlled assessment regulations and signing a declaration that authenticates the coursework as their own.
- Ensuring they conduct themselves in all exams according to the JCQ regulations.
- Arrive punctually, a minimum of 15 minutes prior to the published starting time for all scheduled examinations and to be adequately equipped with the correct stationery/equipment for the examination.



## Qualifications Offered

- The SLT and Heads of Department decide the qualifications offered at this centre.
- The types of qualifications offered are GCSEs, iGCSEs, AS levels, iAS levels, A Levels, iA Levels and iBTECs.
- The subjects offered for these qualifications in any academic year may be found in the centre's course choice information. If there is to be a change of specification for the following year, the exams office must be informed by June prior to the new academic year commencing. Informing the Examination Officer of changes to a specification is the responsibility of the Head of Department.
- Students will commence their A-Level studies within the regular academic route of three subjects or equivalent to.
- Year 12 students will choose and maintain a minimum of three subjects (mix of A-Level and/or iBTEC courses) throughout their full two year programme. This is in line with the UAE Ministry of Education requirements. Alternate provisions will not be accepted to meet other ministry or university requirements.
- Year 10 and 11 students will choose and maintain a minimum of three option subjects (iGCSE/GCSE and/or iBTEC courses) throughout their full two year programme. In most situations, option changes will not be permitted after September when the student begins Year 10, unless there are exceptional circumstances. The SLT reserve the right to refuse option subject changes at any point.
- As a school, the academic programme is conducted to meet the requirements of entering a Bachelor Programme in the country from which the certificates are awarded.
- Decisions on whether a candidate should be entered for a particular subject will be taken by with the Head of Department in consultation with the teacher.
- All exams must be taken in line with the relevant qualification/course/pathway, with the exception of re-sits and special circumstances in consultation with Head of Department, subject teacher and Leadership Team. All exams are subject to awarding bodies available at GEMS Metropole School.

## Exam Series

- Internal assessments are scheduled at the end of terms 1 & 2 (approximately November and March) and held under external exam conditions.
- External exams and assessments are scheduled in October/November, January and May/June.
- GEMS Metropole reserves the right to remove students from a course should they be unable to meet expectations in the January exam series.

## Entries, Entry Details and Late Entries

- The centre does not accept entries from private candidates.
- GEMS Metropole School reserves the right to withdraw or amend students entries to external examinations should any candidate be unable to demonstrate minimum academic standards in mock examinations/ submitted coursework/ continuous assessment/ overall subject performance.
- Candidates undertaking \*self-study subjects and who wish to sit exams are responsible for registering with an external organisation. NOL's will be provided only if the relevant exams do not clash with exams the candidate is sitting within GEMS Metropole School.



- *\*Self-study candidates who require to sit exams in school, should provide proof or requirement from concerned countries government or representative. Self-study exams are subject to awarding bodies available at GEMS Metropole School.*
- Should there be any changes or exams cancelled, the school holds no responsibility to provide evidence/prediction to the awarding body on behalf of the self-study candidate.
- The centre does not act as an exams centre for other organisations.
- Entry deadlines are circulated to Heads of Department via e-mail and meetings. Failure to meet these deadlines may result in financial penalties against departmental budgets.
- Heads of Department will provide estimated entry information to the Examination Officer to meet JCQ and awarding body deadlines.
- Entries and amendments made after an awarding organisation's deadline (i.e. late) will be charged to the relevant department if the delay is caused internally or to the parents/carers should they have failed to complete the process by the confirmed deadline.
- Examination re-sits/retakes will be made on an individual basis in consultation with Head of Department and SLT using appropriate tracking data.
- Examination entry fees are paid by the candidate/parent/carer. Late entry or amendment fees are paid by the department or parents/carers dependent on who is responsible for the delay. GEMS Metropole School reserves the right to withdraw student entries should parents/carers fail to settle any outstanding school fees. Examination fees will only be collected after all school fees are settled. Furthermore candidates will be required to register for their exams at another organisation.
- Once examination fees have been paid, under no circumstances will the parent/guardian/student be eligible for a refund. Transfer of examination fees will be at the discretion of the examination boards.

## Disability Discrimination Act

- As an examination centre, GEMS Metropole aspires to meet the requirements of the Disability Discrimination Act 1995 (DDA), extended in 2005, and the Disability Equality Duty (DED), introduced in 2006 (UK).
- The DDA introduced measures aimed at eliminating the discrimination often faced by people of determination.
- The main provisions of the Act give protection to people of determination in the areas of employment and education. 'A person has a disability for the purposes of the DDA if s/he has a physical or mental impairment that has a substantial and long-term adverse effect on her/his ability to carry out normal day-to-day activities.
- The centre will meet the disability provisions under the DDA (or the Equality Act 2010 once in force), by ensuring that the exams centre is accessible and improving candidate experience. This is the responsibility of all staff.

## Equality Legislation

- All exam centre staff must ensure that they meet the requirements of any equality legislation.
- The centre will comply with the legislation, including making reasonable adjustments to the service that they provide to candidates in accordance with requirements defined by the legislation, awarding bodies, and JCQ. This is the responsibility of all staff.



## Access Arrangements

- The Head of Inclusion will inform teachers of candidates with special educational needs and any special arrangements that individual candidates will need during the course and in any assessments/exams.
- A candidate's access arrangements requirement is determined by the specialist teacher in consultation with the inclusion team.
- Ensuring there is appropriate evidence for a candidate's access arrangement is the responsibility of the Inclusion team.
- Submitting completed access arrangement applications to the awarding bodies is the responsibility of the Head of Inclusion. The Head of Inclusion will be supported by the Examination Officer.
- Rooming for access arrangement candidates will be arranged by the Examination Officer and inclusion team
- Invigilation and support for access arrangement candidates, as defined in the JCQ access arrangements regulations, will be organised by Head of Inclusion in consultation with the Examination Officer

## Contingency planning

- Contingency planning for exams administration is the responsibility of the Examination Officer.
- Contingency plans will be created in line with the guidance provided by Ofqual, JCQ and awarding organisations.
- The contingency day for examination boards registered with GEMS Metropole is still to be confirmed by the exam boards. Any scheduled examination of the Summer 2023 series may be rescheduled to this date without prior notice. Parents will be notified of this again on issuance of the Summer examination schedule.
- In the event of exams being cancelled globally/by the awarding bodies, GEMS Metropole will follow the most up to date guidance provided by Ofqual, JCQ and awarding organisations. Where GEMS Metropole are required to revert to predicted grades/Teacher Assessed Grades, this will be done accurately, fairly and robustly through available data GEMS Metropole has from students CAT4 scores, assessments, homework, contributions to lessons, mock examinations and students' performance in coursework/NEA in their subject.
- Predicted grades/Teacher Assessed Grades *will not* apply or be given where a student is undertaking a self-study subject.

## Managing Invigilators

- Internal staff will be used to invigilate examinations. These invigilators will be used for external exams. Recruitment of invigilators is the responsibility of the Examination Officer.
- Any invigilators present must have completed the relevant safeguarding training and be compliant with GEMS safer recruitment procedures.
- Invigilators' rates of pay are set by the Principal. Invigilators are recruited, timetabled, trained, and briefed by the Examination Officer.

## Malpractice

- The Head of Centre in consultation with the Examination Officer are responsible for investigating suspected malpractice.



## Exam Days

- The Examination Officer will book all exam rooms after liaison with other users and make the question papers, other exam stationery and materials available for the invigilator.
- Site management staff are responsible for setting up the allocated rooms, and will be advised of requirements in advance.
- Senior members of centre staff approved by the head of centre, who have not taught the subject being examined, may be present at the start of the examination.
- SLT or Examination Officer will start and finish all exams in accordance with JCQ guidelines.
- Invigilators must establish the identity of all candidates sitting exams.
- Exam papers must not be read by subject teachers or removed from the exam room before the end of a session. Papers will be distributed to heads of department in accordance with JCQ's recommendations.
- After an exam, the Examination Officer will arrange for the safe dispatch of completed examination scripts to awarding bodies, working in conjunction with the senior invigilator.

## Candidates

- A formal briefing session for candidates may be given by the Examination Officer/Head of Year during assembly prior to each exam series. The Examination Officer will provide written information to candidates to ensure they are aware of the expectations during exams.
- The centre's published rules on acceptable dress and behaviour apply at all times. Candidates' personal belongings remain their own responsibility and the centre accepts no liability for their loss or damage. It is recommended that the only items the students bring to examinations is those that are required to complete the examination.
- In an exam room, candidates must not have access to items other than those clearly allowed in the instructions on the question paper, the stationery list, or the specification for that subject. This is particularly true of mobile phones, electronic devices and watches. Any precluded items **must not** be taken into an exam room.
- Disruptive candidates are dealt with in accordance with JCQ guidelines. Candidates are expected to stay for the full exam time.
- Candidates who leave an exam room must be accompanied by an appropriate member of staff at all times.
- The Senior Invigilator is responsible for handling late or absent candidates on exam day.

## Clash Candidates

- The Examination Officer will be responsible as necessary for supervising escorts, identifying a secure venue and arranging overnight stays.

## Special Consideration

- Should a candidate be unable to attend an exam because of illness, suffer bereavement or other trauma, be ill or otherwise disadvantaged or disturbed during an exam, then it is the candidate's responsibility to alert the centre's Examination Officer.
- The candidate must support any special consideration claim with appropriate evidence within 5 days of the exam. Examination Officer will make a special consideration application to the relevant awarding body



## Internal assessment

- It is the duty of Heads of Department to ensure that all internal assessment is ready for dispatch at the correct time. These deadlines are issued by the relevant examination boards and completely inflexible, therefore, must be adhered to at all times. The Examination Officer will confirm such deadlines to Heads of Department via e-mail and meetings, as well as assisting by keeping a record of each dispatch, including the recipient details and the date and time sent.
- Marks for internally assessed work are provided to the exams office by the Head of Department. The Examination Officer will inform staff of the date when appeals against internal assessments must be made by.
- Any appeals will be dealt with in accordance with the centre's Internal Appeals Procedure (IAP) document.

## Results

- Candidates will be notified on how they will receive individual results on results days. This may be;
  - collection in person at the centre and signed for (where centre is open)
  - distribution via email to designated email address provided by student
- The results slip will be in the form of a centre produced document.
- Arrangements for the centre to be open on results days are made by the site staff.
- The provision of the necessary staff on results days is the responsibility of the Examination Officer.

## Enquiries About Results (EARs)

- EARs may be requested by the candidate following the release of results. A request for a re-mark or clerical check requires the written consent of the candidate, a request for a re-moderation of internally assessed work may be submitted without the consent of the group of candidates.
- The cost of EARs will be paid by the candidate.
- All decisions on whether to make an application for an EAR will be made by the candidate.
- Heads of Department will provide advice where requested. It is strongly recommended that students liaise with the relevant Head of Department on this matter.
- Candidates must be aware that following a review of marking, grades can decrease, increase or remain the same. Should the overall grade increase then the candidate is eligible for a refund of the EAR fee.
- All processing of EARs will be the responsibility of the Examination Officer, following the JCQ guidance.

## Access to Scripts (ATS)

- Centre staff may request scripts for investigation or for teaching purposes - the consent of candidates must be obtained.
- An EAR cannot be applied for once an original script has been returned.
- The cost of EARs will be paid by candidate.
- Processing of requests for ATS will be the responsibility of the Examination Officer.





## Certificates

- When official certificates are received from the relevant awarding body, they must be collected and signed for by the candidate.
- Certificates can be collected on behalf of a candidate by third parties, provided they have written authority from the candidate to do so, and bring suitable identification with them that confirms who they are. Please note, should there be any outstanding fees on the students account then GEMS Metropole reserves the right to withhold these certificates until accounts are settled. The centre retains certificates for 1 year. This is an examination board ruling.
- A new certificate will not be issued by an awarding organization if either lost or not collected after one year. A transcript of results may be issued if a candidate agrees to pay the costs incurred.

## Withdrawals

- GEMS Metropole School will enroll students on a two-year GCSE course at the end of Year 9 for GCSE and end of Year 11 for A-Levels and iBTEC.
- The Examinations Officer holds responsibility for completing the entries to all subjects appropriately, regardless of the awarding body.
- Students are encouraged to take a broad base of subjects for GCSE including: English Language and Literature (Literature will not apply to all students) Mathematics; Science; a Modern Foreign Language; Humanities (History or Geography), and the Arts (visual and performing). Subjects such as Business Studies, Economics and ICT are also offered alongside Social Sciences such as Psychology, Sociology, and Media Studies. There are also a range of iBTEC Level 2 courses that students
- Withdrawals will only be considered under the following circumstances:
  - Serious illness and injury provided that the withdrawal is notified to GEMS Metropole School in writing as soon as possible and is sent no later than the day of the exam and is supported by documentary evidence. This should normally be a medical certificate.
  - Exceptional personal circumstances – if a candidate is withdrawn due to exceptional personal circumstances, such as bereavement, family crisis, or personal trauma an application must be made in writing by the applicant no later than the day of the exam with full details of the request.
  - Circumstances beyond the candidate's control - where a candidate misses a practical exam due to circumstances beyond their control (such as a major travel incident that causes serious difficulties getting to the exam, or an accident to their instrument immediately before the exam). In this case a candidate's practical examination appointment may be rescheduled within the current examination session, although this may mean travelling to an alternative venue.
- Should rescheduling not be possible and in the case of non-attendance for an examination, the applicant must notify GEMS Metropole School in writing as soon as possible with full details of the request.
- Withdrawals will not be considered for the following:
  - A student not enjoying a selected course.
  - A student deciding they no longer wish to sit an exam due the subject being more difficult than they thought or not having content that they enjoy.
  - A parent making a decision on the student's behalf.
  - Attendance concerns other than those listed above.
- Any other reason deemed to be not in the best educational interests of the students by the staff.



- Withdrawals can only be requested in the first instance when the Head of Department holding the subject specialism raises a concern about the student's ability to achieve a pass in the chosen subject.
- Parents wishing to hold a withdrawal meeting with the relevant Head of Year must make a meeting request in writing clearly stating the reasons for requesting the withdrawal of their son or daughter.
- A withdrawal will only be considered if there is sufficient evidence that the student will not achieve in the subject concerned.

## Exam Timetables

- Once confirmed, the Examination Officer will circulate the exam timetables for internal and/or external exams at a specified date before each series begins.



## Appendix A

[Information for candidates - Written examinations](#)

[Information for candidates - onscreen examinations](#)

[Information for candidates - non-examination assessments](#)

[Information for candidates - coursework](#)

[Information for candidates - social media](#)

## Appendix B

Unauthorised items poster

JQC  
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AQA City & Guilds CCEA OCR Pearson WJEC

**NO MOBILE PHONES  
WATCHES  
MP3/4 PLAYERS**  
NO POTENTIAL TECHNOLOGICAL/WEB  
ENABLED SOURCES OF INFORMATION

**NO UNAUTHORISED ITEMS**

Possession of unauthorised items, such as a mobile phone, is a serious offence and could result in **DISQUALIFICATION** from your examination and your overall qualification.

This poster must be displayed in a prominent place outside each examination room.

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## Appendix C

### Warning to Candidates poster



AQA	City & Guilds	CCEA	OCR	Pearson	WJEC
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### Warning to Candidates

1. You **must** be on time for all your examinations.
2. **Possession of a mobile phone** or other unauthorised material **is not allowed** even if you do not intend to use it. You will be subject to penalty and possible disqualification from the exam/qualification.
3. You **must not** talk to, attempt to communicate with or disturb other candidates once you have entered the examination room.
4. You **must** follow the instructions of the invigilator.
5. You **must not** sit an examination in the name of another candidate.
6. You **must not** become involved in any unfair or dishonest practice in any part of the examination.
7. If you are confused about anything, only speak to an invigilator.

The *Warning to Candidates* must be displayed in a prominent place outside each examination room. This may be a hard copy A3 paper version or an image of the poster projected onto a wall or screen for all candidates to see.

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