

## Primary Headteachers Letter – Jan 2<sup>nd</sup> Week

Dear Community,

I hope you enjoyed the winter break and are managing to hold onto any resolutions you may have chosen for the year ahead. Thank you for your support during the first two weeks of this term and for your flexibility with regards to the ever-changing way of life due to restrictions and the impact of Covid. We will continue to keep you updated with any changes regarding isolation, attendance and preventative measures.

### Parent Survey Feedback

Despite COVID-19, our school improvement journey has continued in earnest as we continue to aim to provide a truly fantastic education for all our learners. Last term, we sent out our parent survey and the overall feedback we received was very positive. As a school we scored a Net Promoter Score of 37, figures are favourable, not only compared to last year's Net Promoter Score of 15, but also statistically across GEMS. This score means that parents are seeing all of our hard work and the impact that it is having on our learners.

I would like to extend a HUGE thank you to all of our parents and carers for completing the survey and who have supported their children to be in school or online every day despite the fact we are working through a pandemic.

Although we are celebrating many of the positive improvements that have been put in place, please be assured that your feedback has been analysed, and we are actioning ways to further improve, based on your responses. We have personally called all parents who scored us below 6 and will continue to look for ways to work with you to ensure that GEMS Metropole provides the best education and community upbringing for your children. Thank you for your continued support.

### Renewals

Renewals for next academic year will be sent out in February - please enroll early, as due to popular demand, the Primary School is now full.



EDUCATION

We see **genius** in every child

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## Uniform

As a school, we are constantly striving to raise the standards of our young people to ensure that they are responsible and valued members of the school and wider community. As stated in my letter at the end of term 1, we will be sending letters to parents of any student arriving to school without the correct uniform. Students who dress smartly and correctly will be recognised and rewarded. With this in mind, I ask you to ensure that your child arrives in the appropriate uniform, a copy of the school's acceptable uniform policy is attached to this letter.



## British School Overseas Inspection

As you are aware, last term, we were visited by the British School Overseas inspection team who rated the school as good with many outstanding features. During the visit, the inspectors spoke to many members of the community; parents, students and staff, observed classes with a focus on the British curriculum and reviewed systems and processes. The full report is now published [here](#) on our website. The feedback was positive, with lots of advice as to how we can 'show off' the impact of our hard work on our learners.

I am so proud of our entire school community as we have worked together to continue to improve our school for our most important asset, our wonderful students. What makes me even more proud is that our school improvement is based on high-quality research, which leads to improved outcomes for all our learners!

*Kind regards*

Tara Foster



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