



28th October 2022

Re: Monthly Letter

Dear community,

It's so exciting to start our second half term 1 with great enthusiasm, excitement and engagement from both students and parents. Families play an important role in the success of a school and of the students' journey. One way to be involved as a parent is to attend school webinars, subject workshops and parent teacher meetings. Another way is to participate in the themed mornings and dress up days with your kids, you will be amazed how much happiness this will bring to your child! We have a number of events this half term, some already celebrated and some we are yet to celebrate; Diwali, Halloween, National Day and Christmas to name a few. Please do dress up on such occasions so we can all get engaged in the celebrations and have memorable moments to be proud of even if it's in the morning when dropping your children off.

From the academic side, the school is arranging several meetings in the month of November; from parents' meetings to webinars, workshops.... etc. Lots of trips are taking place which students are so excited about.

Inspection started in other schools this month and we are looking forward to being inspected at any point this term or next term. The school has gone from strength to strength since its last DSIB Inspection nearly three years ago! We look forward to showcasing how far our community has moved since then. As parents, you will be sent a survey and we will appreciate fair feedback to support your school in this survey, this will help the inspectors gain a balanced understanding about our school, I say this because typically those parents who are generally happy do not complete the survey, leaving only those parents who are regularly finding themselves with frequent issues completing the survey, leaving the outcome not reflecting the true nature of our school. Please do your part and complete the survey!

## Happy Meet – Monday 31st October 2022

The meeting will be online through Teams from 9am to 10am. I am looking forward to hear your **stars** and **wishes**. Link to the meeting will be shared in the headteacher's letters.

## **GEMS Parents' Survey – November 2022**

This is a bi-annual survey that is sent directly from GEMS Education to GEMS parents. It should come out in the second or third week of November. We would be extremely grateful if you could take the time to complete the survey once it is released.



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The parent survey scoring system works as follows:

**Detractor: score of 0-6.** This means you are unhappy with all aspects of the school Passive: score of 7-8. This means you are satisfied with most aspects of the school

Promotor: score of 9-10. This means you are happy with the school overall

Please be balanced in your responses and assign a score based on your experience overall and not due to one incident, we expect most parents to be a **Promoter**. Last survey we contacted all detractor parents, many of whom did not then come to meet us in school nor give us the true nature of why they were unhappy, **this is not acceptable**. Parents must be fair in completion, if there are genuine reasons that you are unhappy, then we genuinely will call and try to resolve, but when we do and find that there is nothing significant or tangible which warranted such a judgement, we will inform you as such about our disappointment. As parents are aware, we are a community, and as such we hold parents to account as much as they do the school, we must always be balanced, fair and supportive on both sides.

The score you give reflects on your classroom teacher and leaders, it is a measure of our hard work and how much we care. When a parent completes this without thinking about this or how important this is for their child's teacher, I will always call them out, as I care for my entire community, which includes my teachers.

## Christmas Farmers Market – Saturday 26th November 2022

Finally, we had our first Christmas farmers market last year and it was a huge success and we are very proud to arrange it for the second year. It's a great event for the entire school community to come together. Details of this event will be shared on due time.

Kind regards,

Nav Iqbal Principal | CEO

PS. Our farm now has goats and tortoise coming soon!





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